



SERVING THE WESTERN
FOOD INDUSTRY SINCE 1983



RECEIVING POLICIES

*Servicing The
Western Food
Industry*



New Location

2400 SE Mailwell Drive
Milwaukie, OR 97222

Office Hours

Monday—Friday
8:30am—4:30pm

Shipping Hours

Sunday at 4:00pm thru
Friday at 3:30pm

Receiving Hours

Mon, Thurs, Fri
7:00am—8:00pm
Tues and Wed
7:00am—5:00pm

503.905-5236 Phone
503.905-5254 Fax
op@alpinefoods.com

Appointments:

Appointments for inbound loads must be scheduled 48 hours in advance, online only. Information on setting up an account and making an appointment can be found at retalixtraffic.com. Carriers must supply vendor name, purchase order number, contact information, and requested time and date. Carrier will receive confirmation within 24-48 hours of their request.

Damage:

- We do not accept soiled, crushed, or exposed products.
- All damaged products will be refused and requested to be returned on the carriers truck.

Code Dates:

- We accept use by, pack, and Julian dates.
- All refrigerated products must have 45+ days shelf life.

Temperatures:

- Frozen 25° or lower
- Refrigerated 33°- 42°
- Dry Goods 33°+

Unloading:

- Trailer unloading will be performed by warehouse staff only.
- Drivers must remain in trucks at all times during unload.
- Alpine is a pallet exchange facility.
- All products must be separated by line item at time of delivery. Lumpers are available upon request.